

Eurowag Pay

User manual.

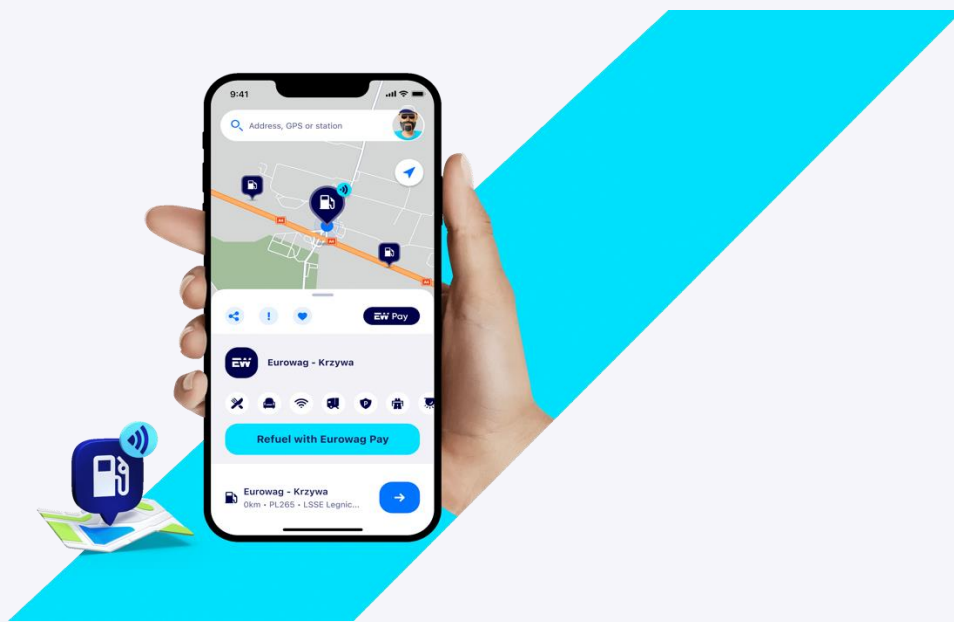


Table of contents

1. Introduction.....	2
2. How to configure Eurowag Pay	2
3. Get the Eurowag app.....	3
4. Create an account (for a driver).....	3
4.1 From the client self-care portal.....	4
4.2 From the Eurowag app.....	8
5. Assign a card.....	10
5.1 In the client self-care portal	11
5.2 In the Eurowag app	14
6. Eurowag Customer Care	15

1. Introduction

Eurowag Pay is a simple, secure, and fast way of pay for fuel with your smartphone.

Feel free to check [our website](#) to see the main benefits, current coverage, and FAQs.

2. How to configure Eurowag Pay

There are 3 main steps:

1. Get the Eurowag app
2. Create an account (for a driver)
3. Assign a card

3. Get the Eurowag app

Download the Eurowag app from Google Play or the App Store

- [Android](#)
- [iOS](#)

The Eurowag app needs to be installed on the smartphone of the user that is going to use Eurowag Pay at the fuel station - usually the driver.

Additionally, it can also be used to configure Eurowag Pay. Card management and card assignments are usually done by dispatchers

4. Create an account (for a driver)

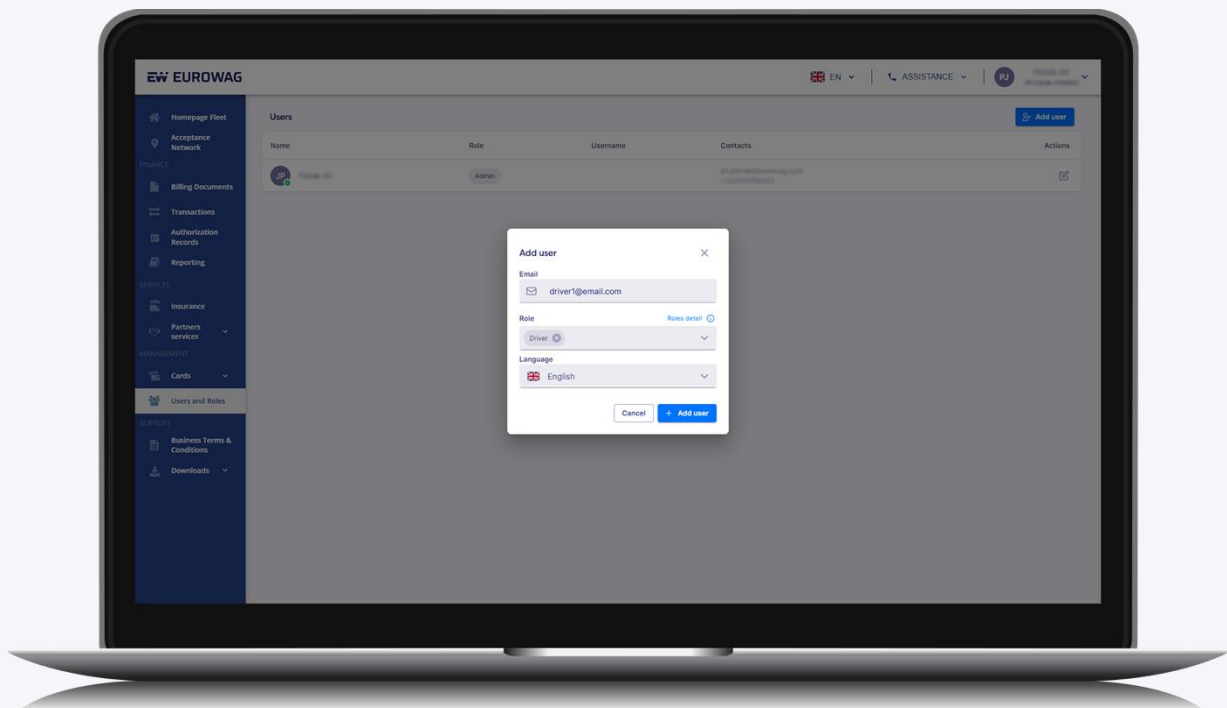
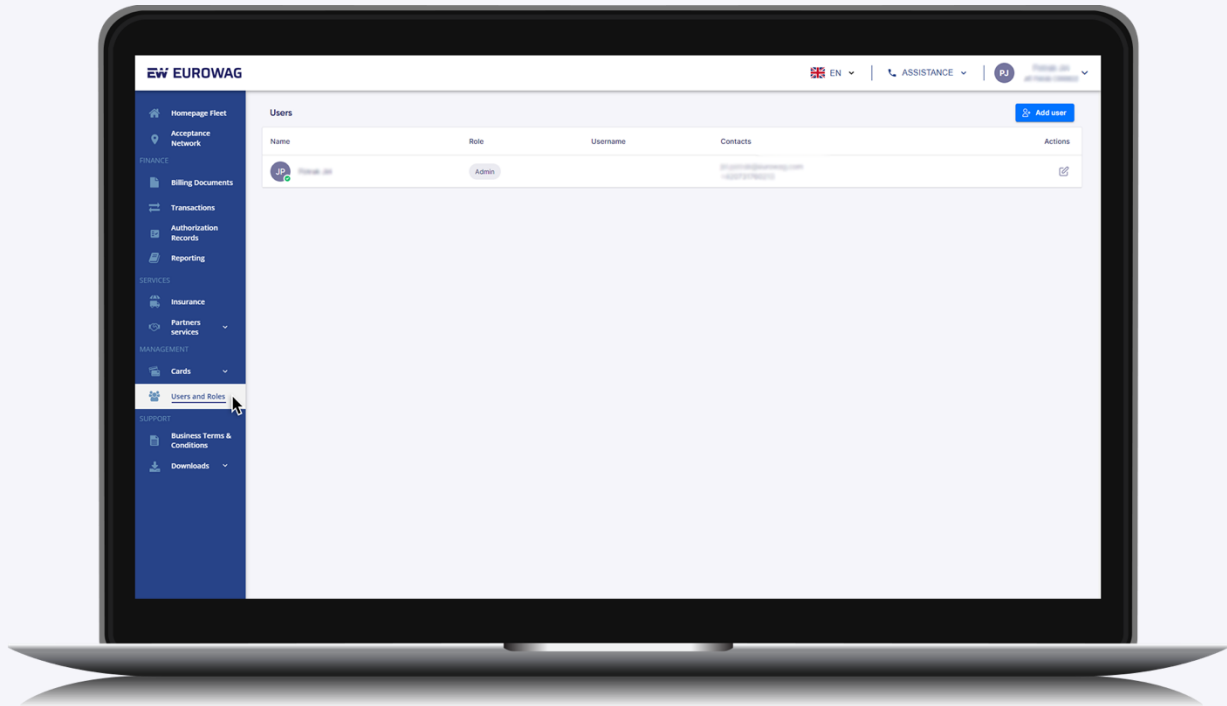
Owners or dispatchers usually have a Eurowag account already, so they can log into client self-care and order cards or change limits. Drivers mostly use the Eurowag app as a fuel station and services finder in guest mode. We first need to create their account so we can assign a card to them.

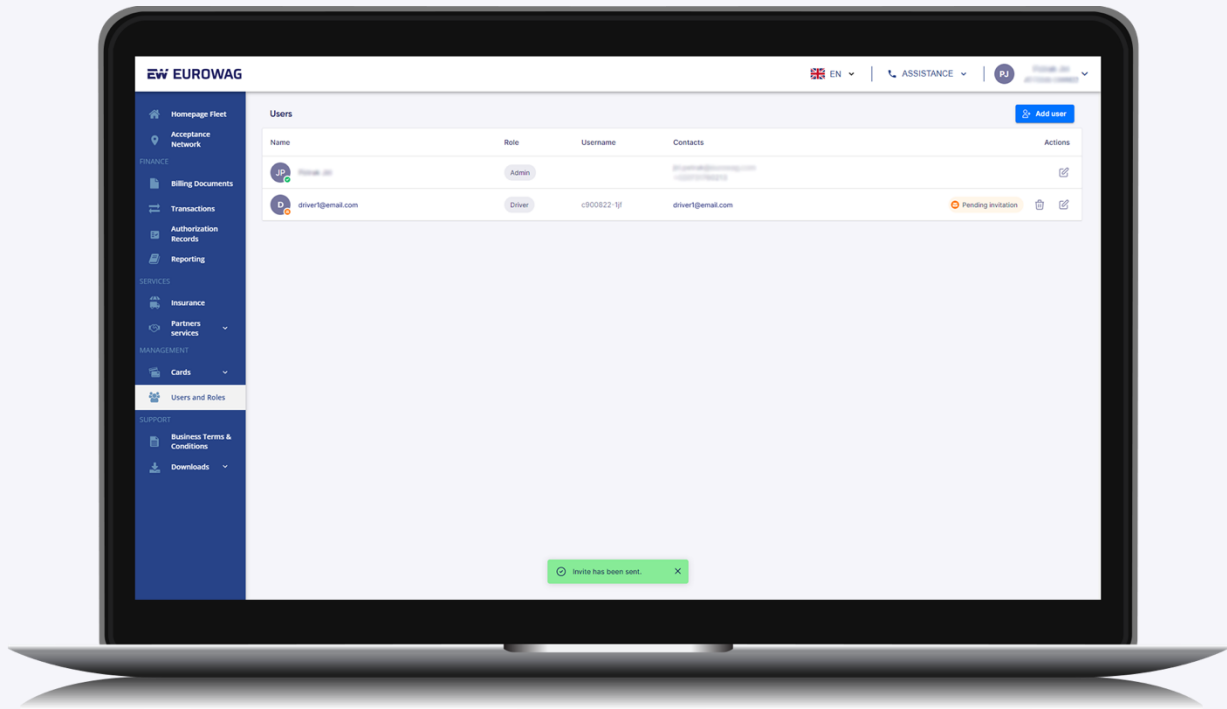
The account can be created in two ways:

1. From the client self-care portal
2. From the Eurowag app

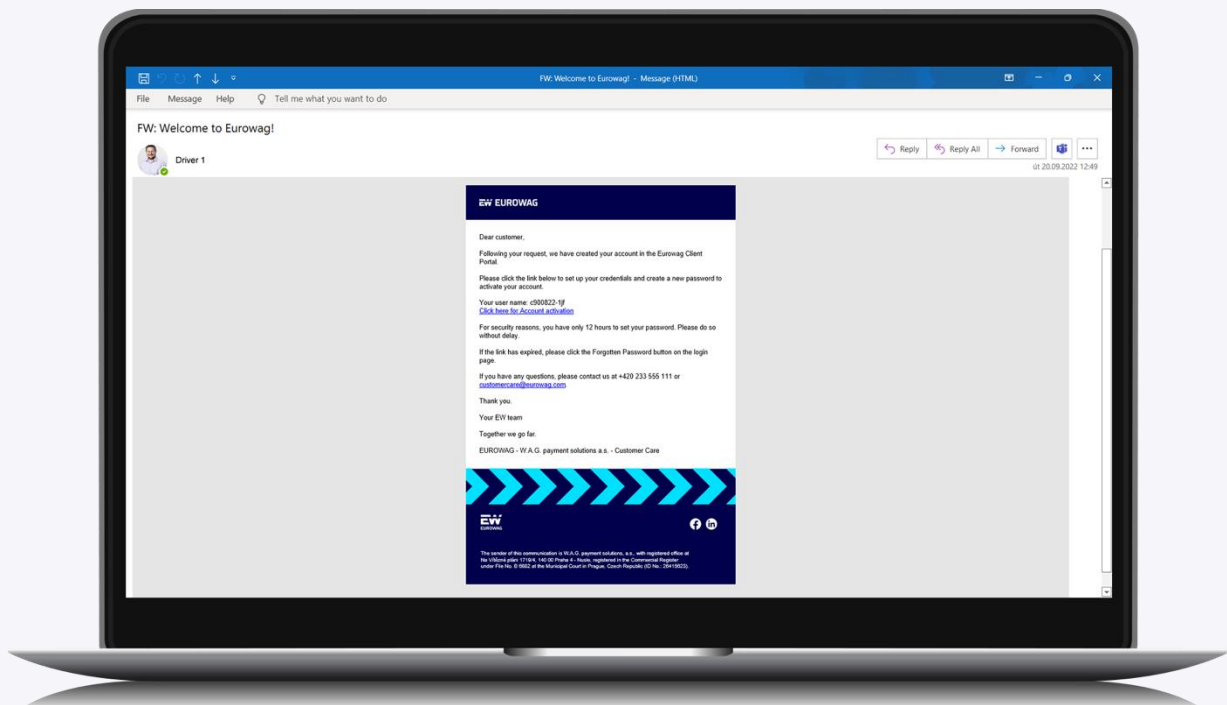
4.1 From the client self-care portal

Only admins and owners can create new accounts for drivers.

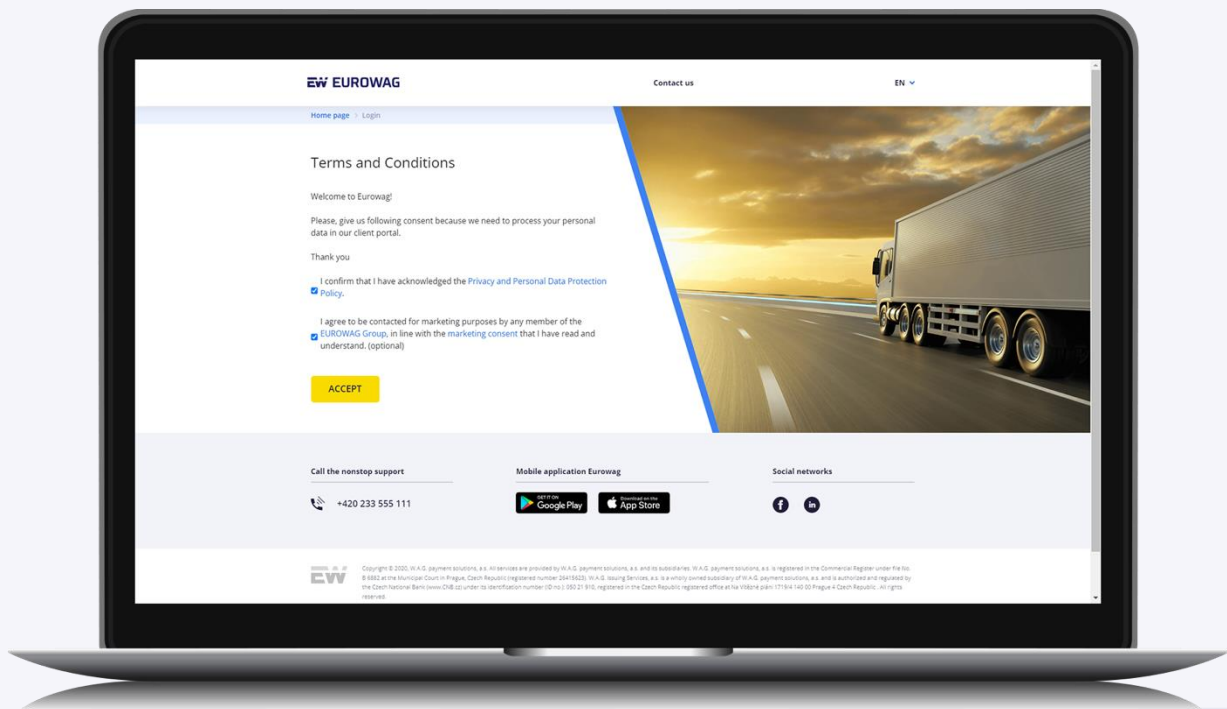
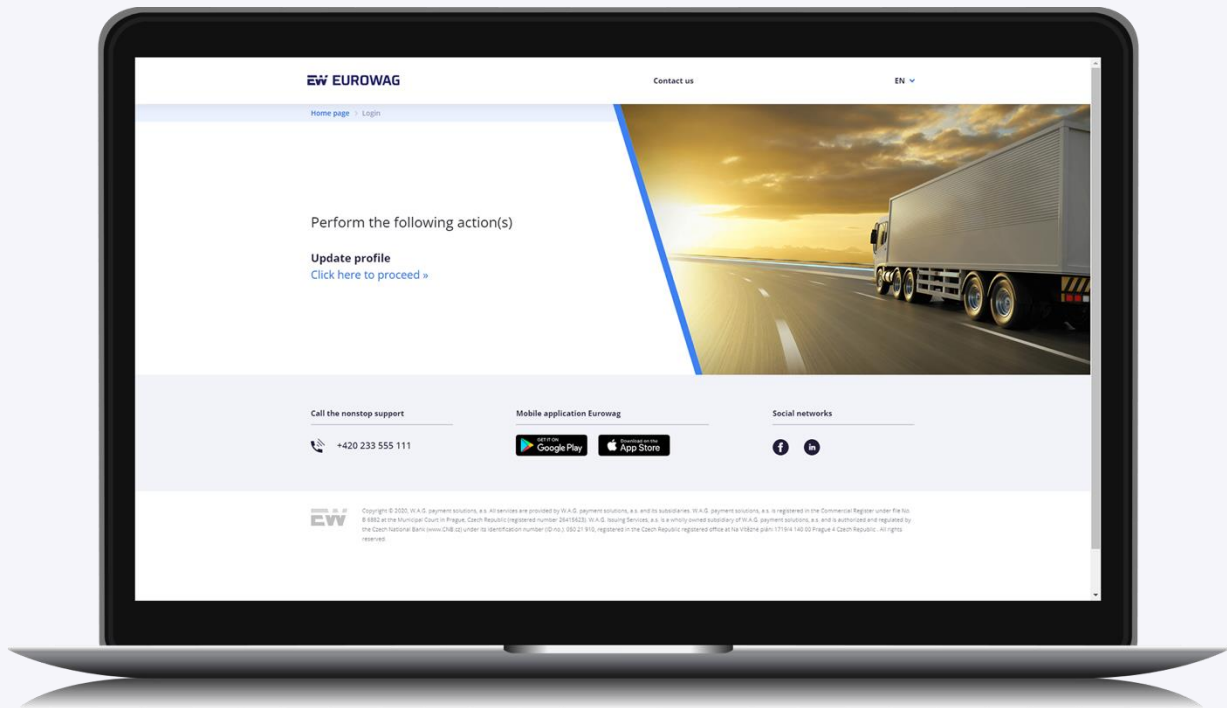


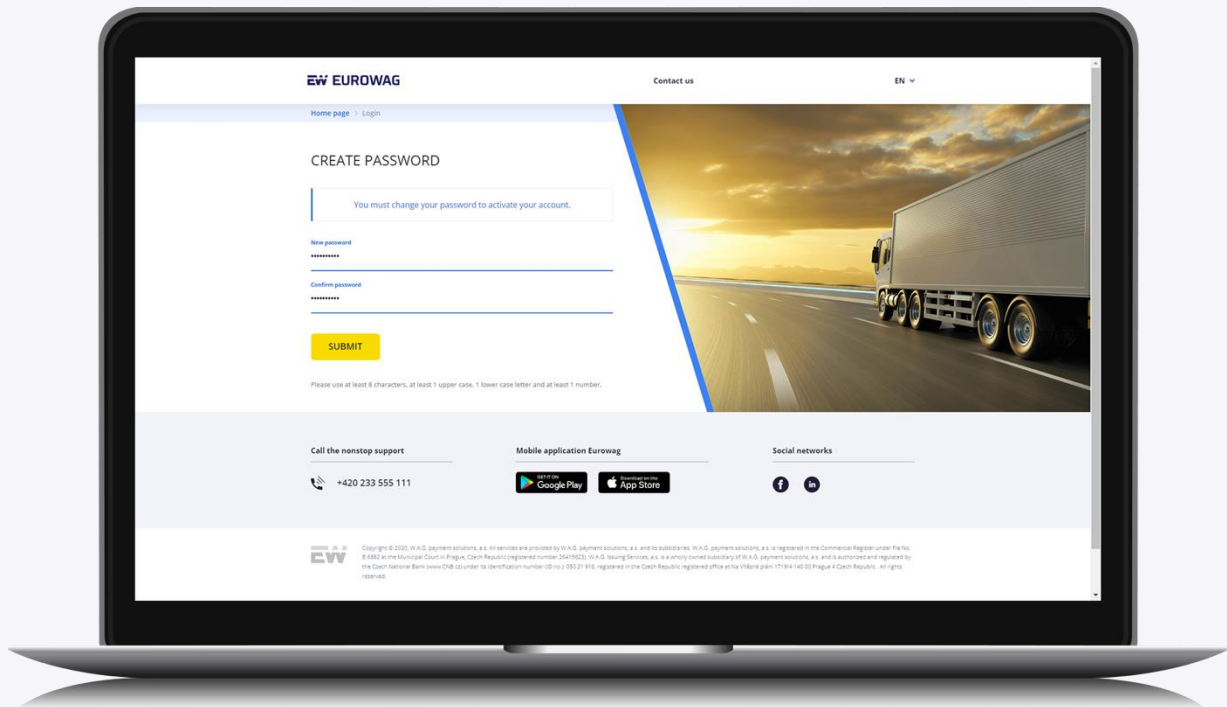
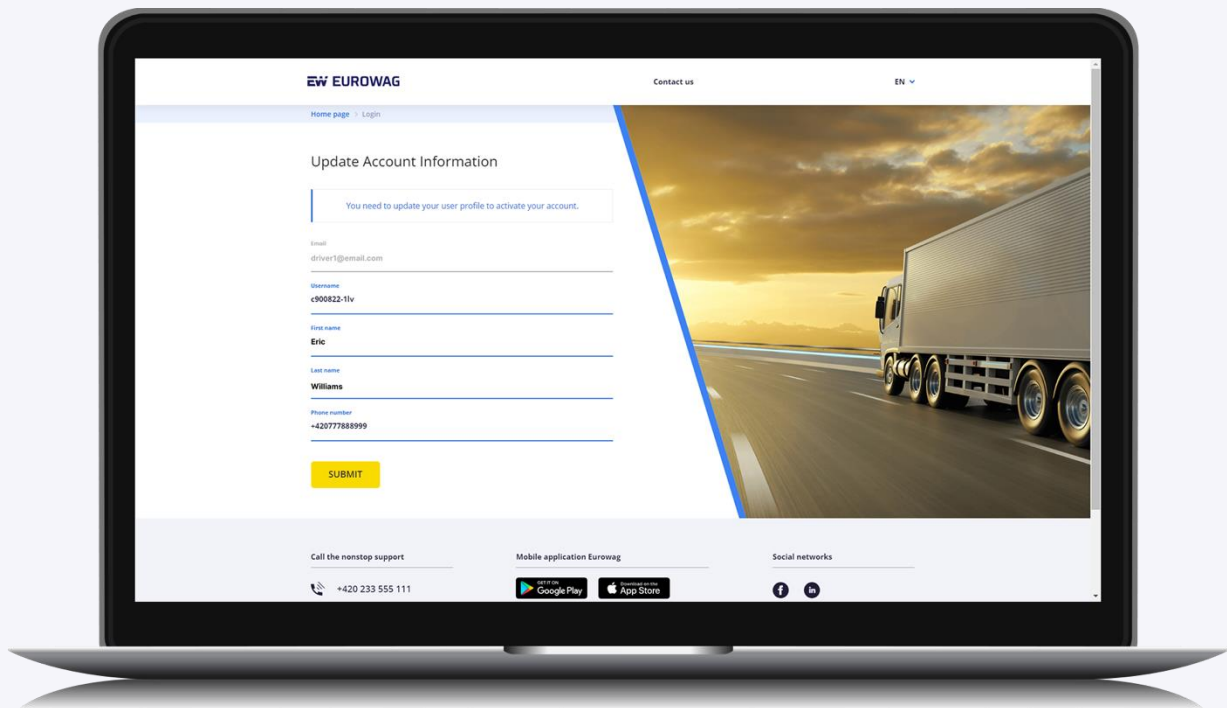


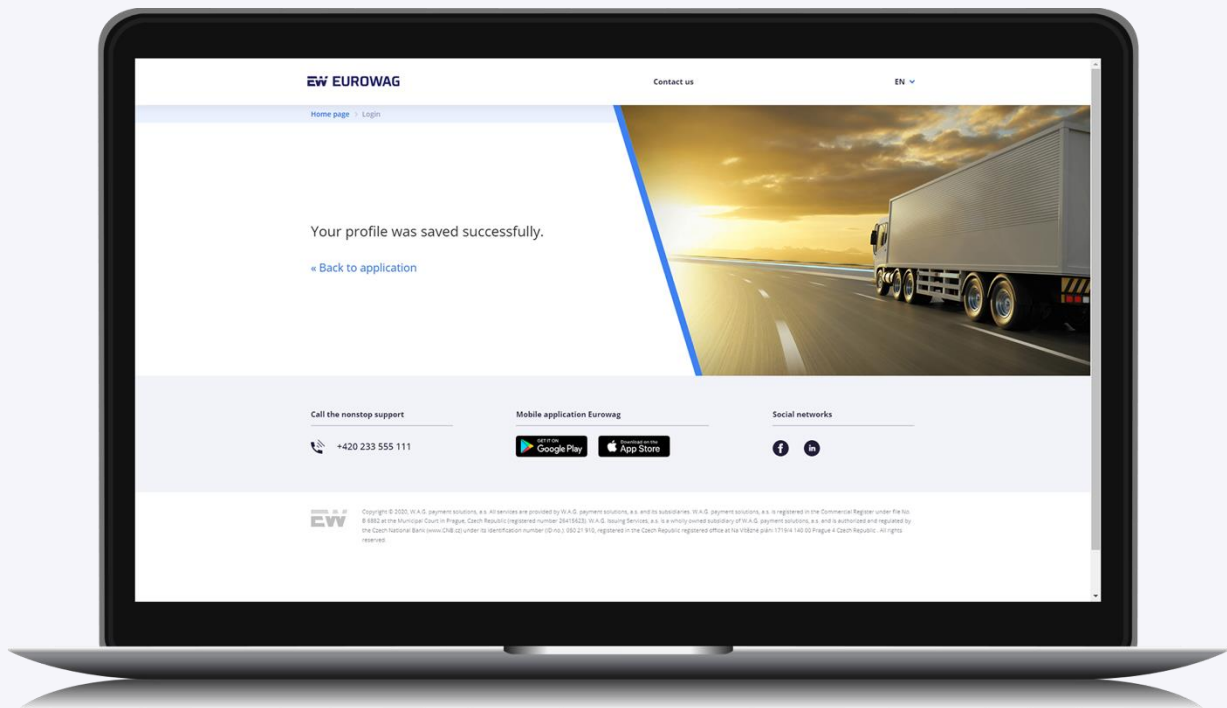
When the account is created, an email is sent to the driver. The driver needs to accept the prompt in the email for the account to be activated.



The driver is then redirected to the Eurowag website to fill out the profile and set up their password.



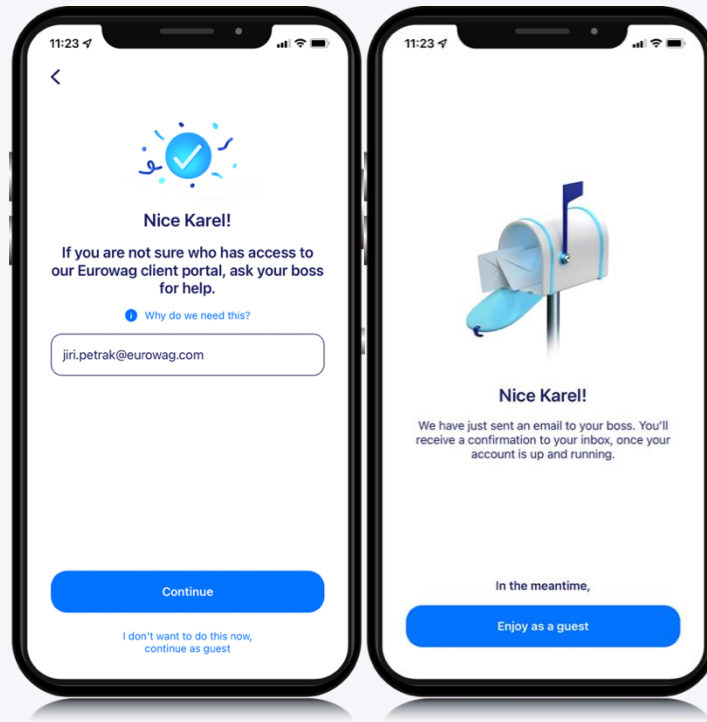
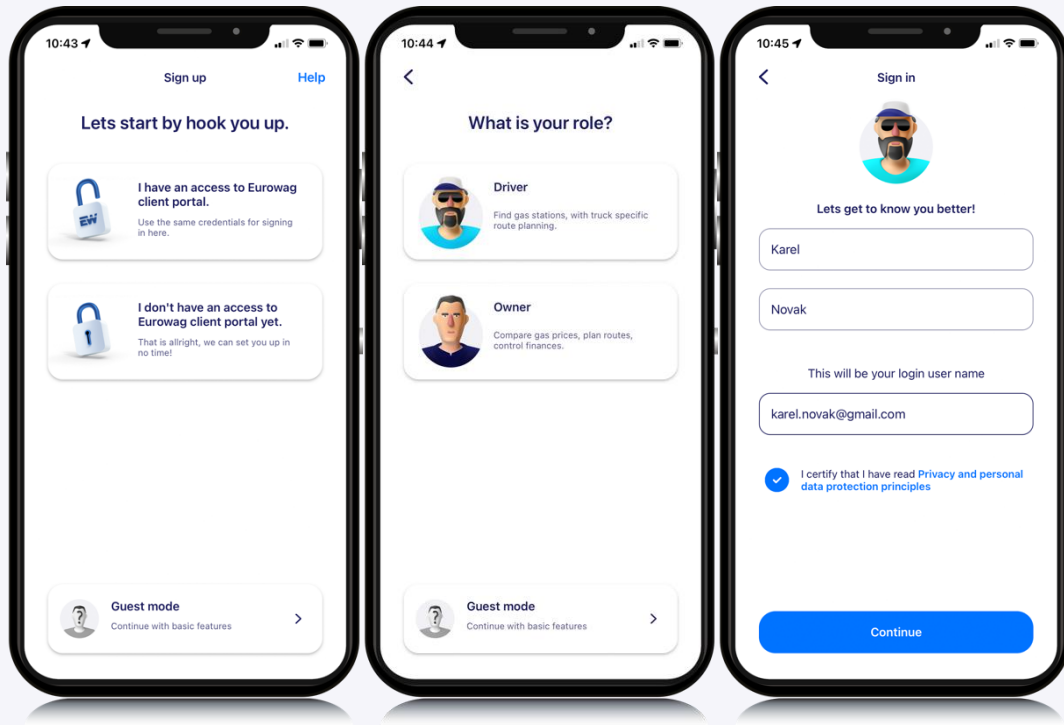




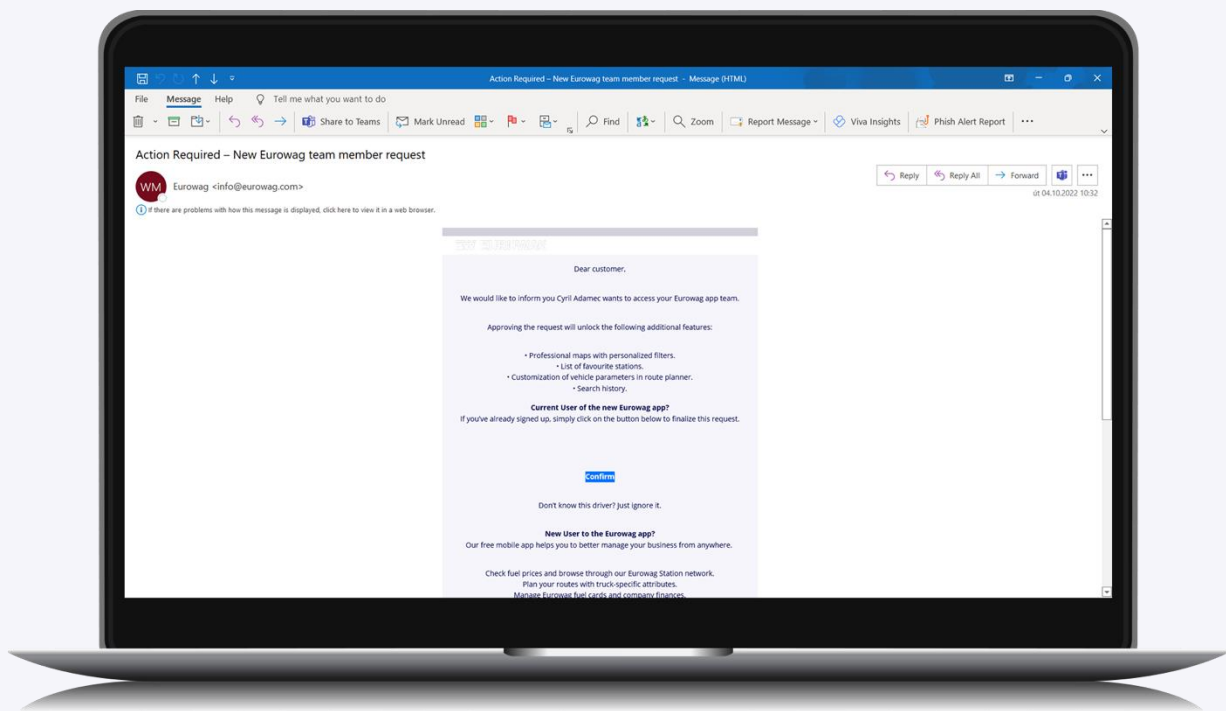
- Now the driver can log into the Eurowag app with their own account.

4.2 From the Eurowag app

The driver can also open the Eurowag app and create an account for themselves. First they must supply the admin or owner's email so they can approve the driver's account pairing with the company account.



The admin or owner must accept the pairing via link in the email.



- Now the driver can log into the Eurowag app with their own account.

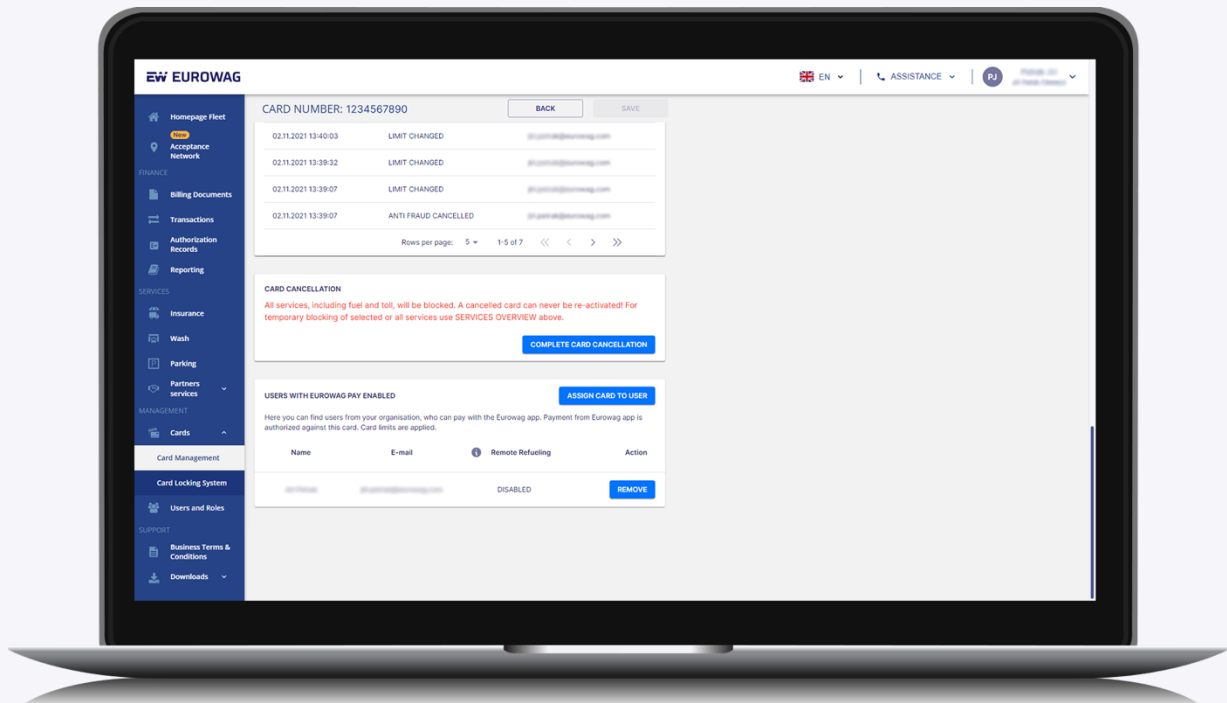
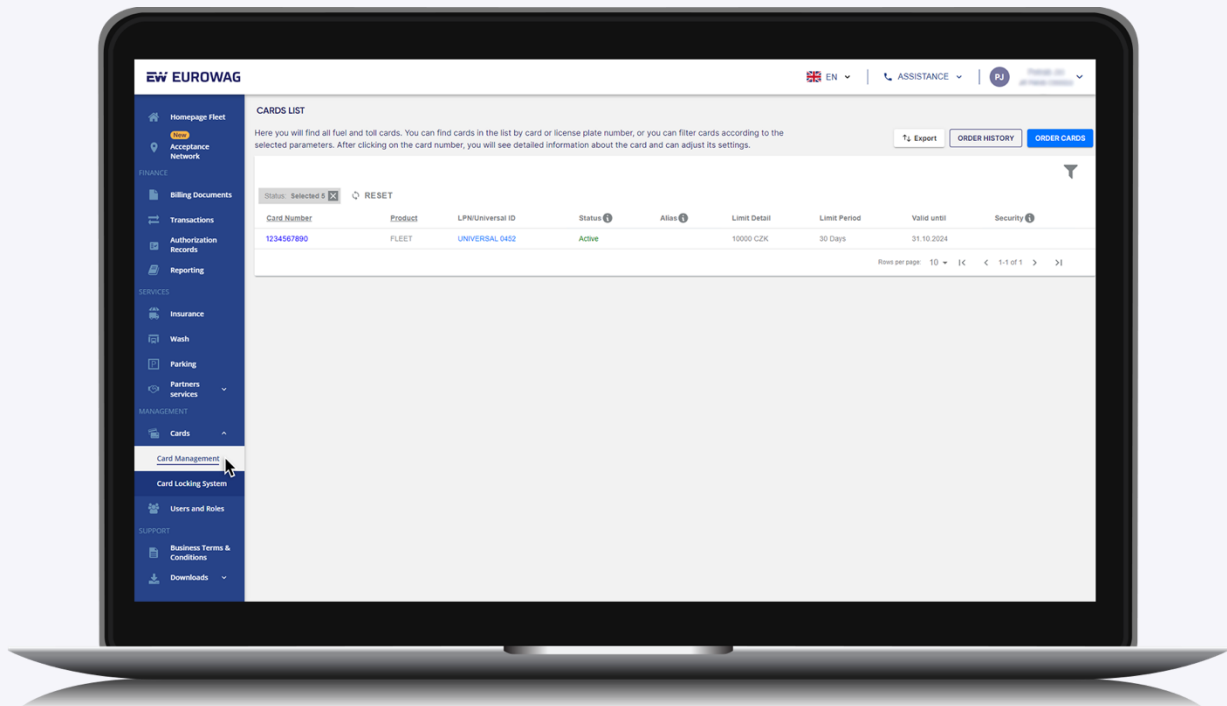
5. Assign a card

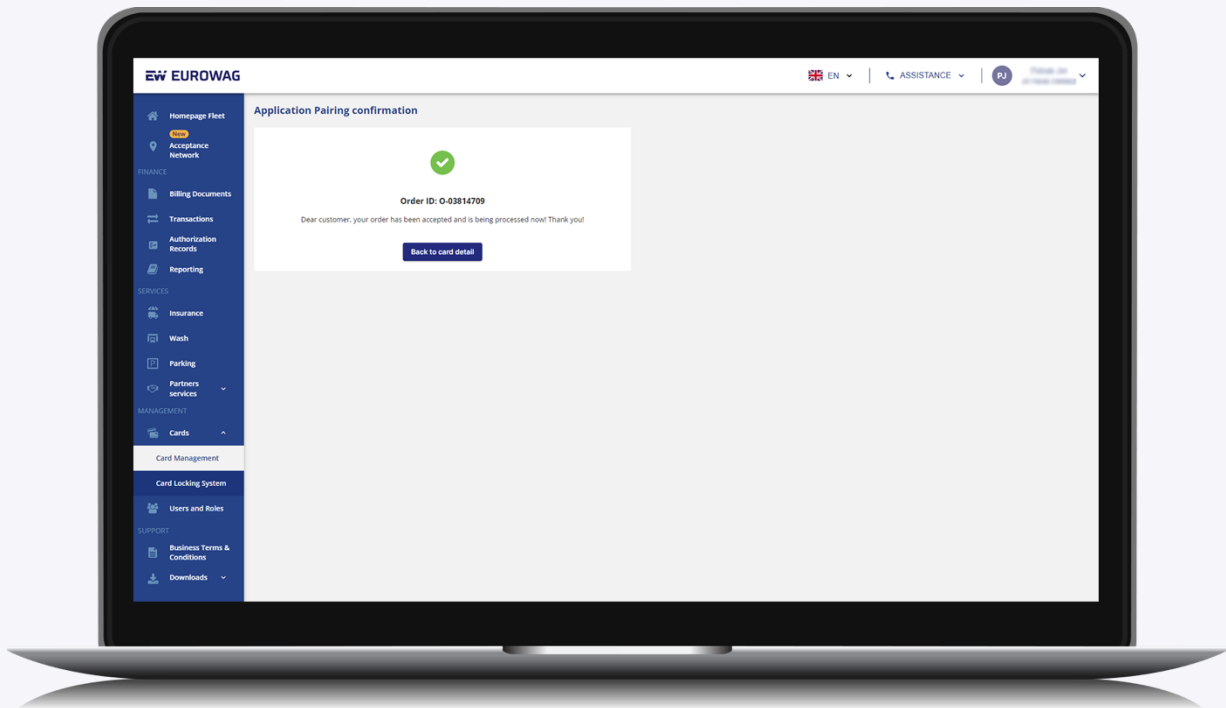
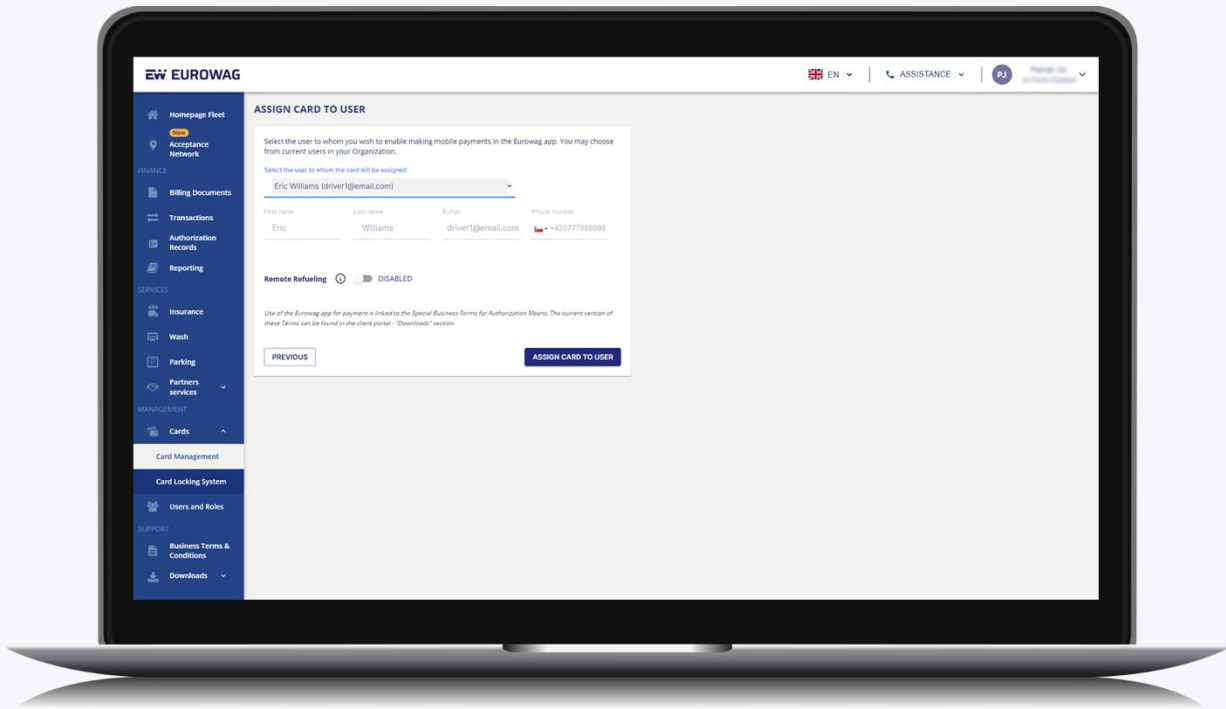
Only those with the role of admin, owner, or dispatcher can assign cards.

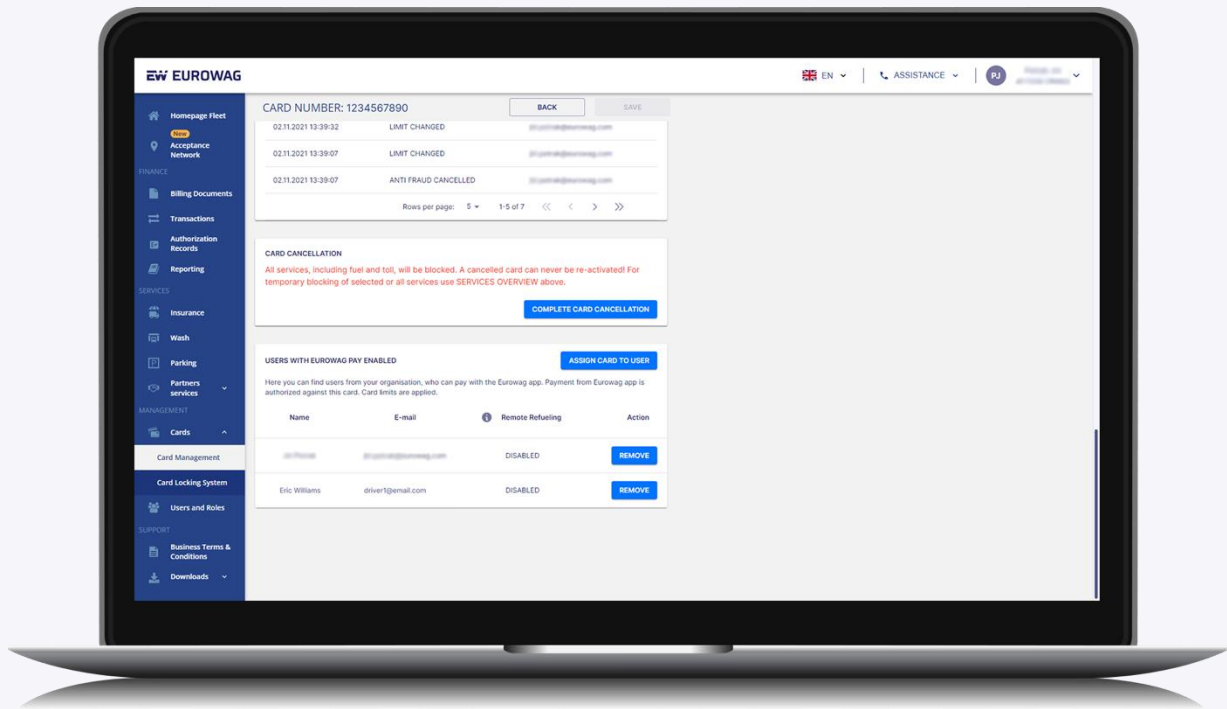
Cards can be assigned in two ways

1. On the client self-care portal
2. On the Eurowag app

5.1 In the client self-care portal

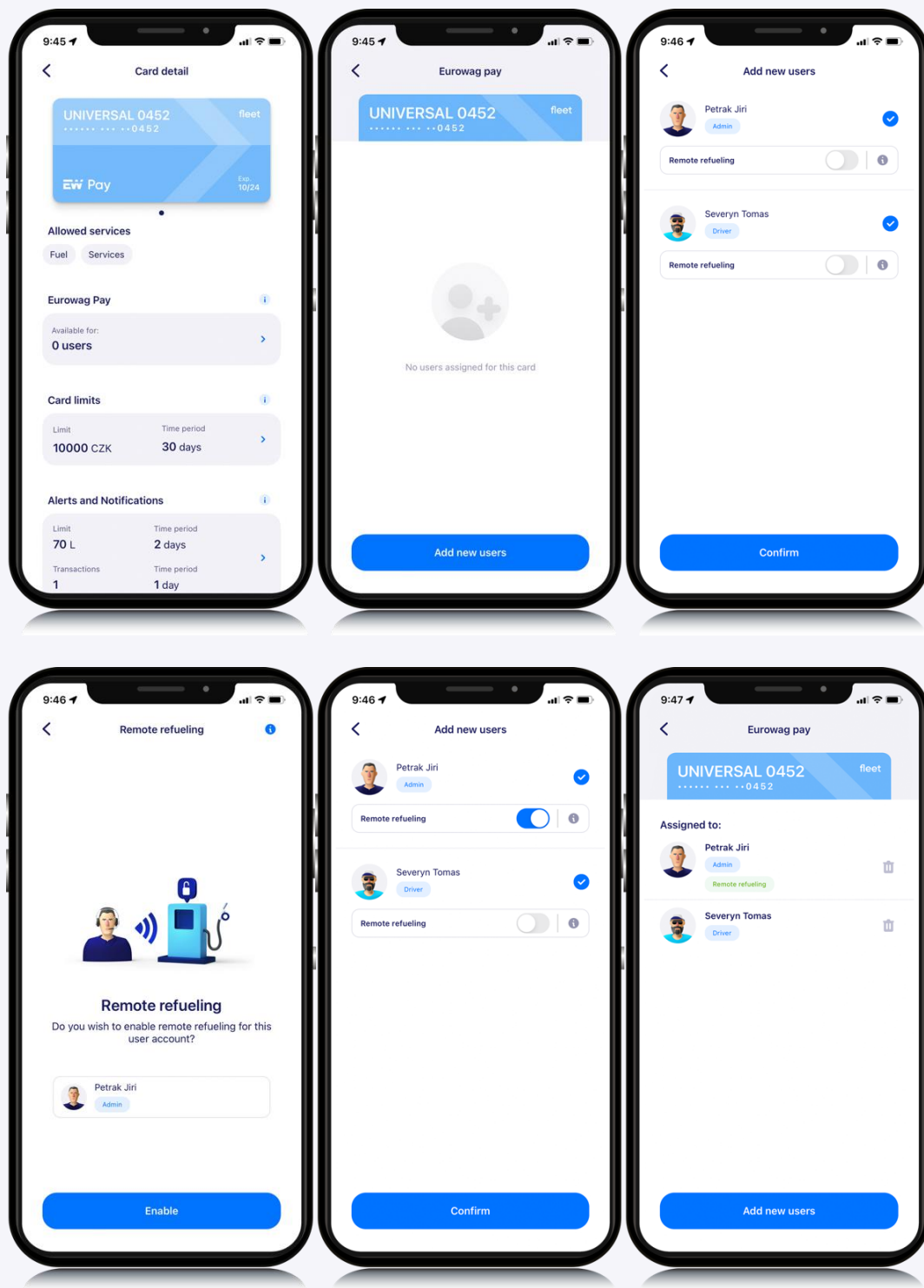






- Now you (or your driver) are ready to refuel using Eurowag Pay - the account exists and the card is assigned to it.

5.2 In the Eurowag app
























- Now you (or your driver) are ready to refuel using Eurowag Pay - the account exists and the card is assigned to it.

What next? Refuel using Eurowag Pay!

If you would like to see what refueling using Eurowag Pay looks like, you can [check out this video](#).

6. Eurowag Customer Care

	AT	+43 720775272		FR	+33 448800228		PT	+351 300506225
	BG	+359 24928700		GB	+420 233555111		RO	+40 372400900
	CZ	+420 233555111		HU	+36 15507300		RS	+381 800812144
	DE	+49 34194679577		IT	+39 049798 5523		RU	+420 233555111
	DK	+45 78723128		LT	+370 52596828		SK	+421 353211000
	EE	+372 6346330		LV	+371 67660629		SI	+420 233555111
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